

# Alex Tauras

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## Information Security | Technical Support | AI Workflows

### Professional Summary

Early career information security candidate with hands on self taught experience in Linux, networking, troubleshooting, self hosted services, and AI workflows. Built practical technical knowledge through home lab projects, Raspberry Pi systems, network diagnostics, and real world problem solving, supported by ISC2 Certified in Cybersecurity CC and Cisco Networking Basics. Brings strong technical curiosity, process discipline, and the ability to learn quickly, troubleshoot methodically, and support efficient operations.

### Core Skills

Information Security Fundamentals | Linux | Networking Fundamentals | Command Line Troubleshooting | Network Diagnostics | Technical Research | Process Documentation | Vulnerability Assessment Support | AI Assisted Workflows | Prompt Engineering | Data Analysis and Reporting | User Support | Cross Functional Communication

### Certifications

ISC2 Certified in Cybersecurity CC | Cisco Networking Basics | Google Ads Search Certification

### Technical Qualifications

- Working knowledge of information security concepts, standards, and practices
- Hands on experience with Linux, command line tools, networking fundamentals, and system troubleshooting
- Experience with AI tools and prompt based workflows to improve efficiency, organize information, and streamline operational work

### Technical Projects and Self Directed Learning

- Diagnosed and resolved a VLAN issue affecting staff WiFi access on a school network.
- Identified and corrected user permission issues involving a Pi hole instance on the student network.
- Built and maintained a personal home lab focused on Linux, networking, self hosted services, and technical troubleshooting.
- Used Kali Linux to troubleshoot firmware and compatibility issues while adapting an iMac environment for practical use.
- Worked extensively with Raspberry Pi OS Lite and built a travel router using Raspberry Pi 5.
- Ran self hosted DNS, VPN, and AI services to strengthen hands-on experience with system management, remote access, and networked services.
- Used tools including tcpdump, ping, ss, htop, wget, curl, nmap, and SpiderFoot for diagnostics, monitoring, network analysis, technical research, and basic OSINT work.

## **Professional Experience**

### **Corporate Social Media Manager**

**SHOP.com** | Jul 2022 to Aug 2024

- Helped drive AI adoption within the social team, improving speed, efficiency, and output through scalable workflows and stronger prompt usage.
- Built AI assisted workflows that improved reuse, speed, and production efficiency across large content libraries.
- Contributed to the development of an internal company knowledge system for faster access to product and business information.
- Managed content operations and analytics, using performance data to improve reporting visibility and workflow consistency.

### **Social Media and Public Relations**

**JD Motorsports (NASCAR)** | Jul 2013 to Jul 2022

- Operated in high pressure environments that required rapid decision making, accuracy, and clear communication.
- Monitored performance trends and audience data to guide decisions and improve results.
- Balanced multiple priorities, timelines, and stakeholder needs while maintaining consistent execution.

## **Education**

### **Bachelor of Arts in Business Administration**

Belmont Abbey College | 2012